

QQML 2013

5th International Conference on **Qualitative and Quantitative Methods in Libraries**







4 - 7 June 2013 Rome Italy

"La Sapienza" University, Rome

www.isast.org

The 5th Qualitative and Quantitative Methods in Libraries International Conference (QQML2013) was scheduled during the previous 4th QQML2012 Conference. QQML2009, 2010 2011 and 2012 were successful events both from the number and quality of the presentations and from the post conference publications in Journals and Books. QQML2013 will continue and expand the related topics. Quantitative and Qualitative Methods (QQM) are proved more and more popular tools for Librarians, because of their usefulness to the everyday professional life. QQM aim to the assessment and improvement of the services, to the measurement of the functional effectiveness and efficiency.

QQM are the mean to make decisions on fund allocation and financial alternatives. Librarians use also QQM in order to determine why and when their users appreciate their services. This is the start point of the innovation involvement and the ongoing procedure of the excellent performance.

Systematic development of quality management in libraries requires a detailed framework, including the quality management standards, the measurement indicators, the self-appraisal schedules and the operational rules.

These standards are practice-oriented tools and a benchmarking result. Their basic function is to express responsibly the customer (library user) -supplier (library services) relationship and provide a systematic approach to the continuous change onto excellence.

Sub themes of the Conference

- Bibliographic Control
- Bibliometric Research
- Change of Libraries and Managerial techniques
- Changes in Learning, Research and Information needs and Behaviour of Users
- 5. Climate Change Data
- Communication Strategies
- Data Analysis and Data Mining
- Development and Assessment of Digital Repositories
- Development of Information and Knowledge Services on the Public Library
- 10. Digital Libraries
- Economic Co-operation and Development
- 12. Energy Data and Information
 - 13. Environmental Assessment
 - Financial strength and sustainability
 - 15. Health information services
 - 16. Historical and Comparative case studies related to

- 17. Information and Data on various aspects of Food and Agriculture
- 18. Information and Knowledge Services
- Information Literacy: Information sharing, Democracy and Lifelong Learning
- 20. Library Cooperation: Problems and Challenges at the beginning of the 21st century
- 21. Library change and Technology
- Management
- 23. Marketing
- Museums, Libraries and Cultural Organizations
- Music Librarianship
- Performance Measurement and Competitiveness
- **Publications**
- Quality evaluation and promotion of info
- Technology & Innovations in Libraries and their Impact on Learning, Research and Users
- Technology transfer and Innovation in Library management

Papers and Presentations*

Conference presentations would be Theoretical and Technical papers, Case studies, Applications, Collaborative projects targeted at a wide range of audiences:

Librarians, archivists, library technologists, library administrators, and library and information science students.

Also we encourage session and mini-workshop (2 or more sessions) proposals. For a coordinator of a special session of 4-5 speeches or a workshop, the conference fees will be

Submitting a Proposal for a session or a workshop to secretar@isast.org Proposals must include the following information:

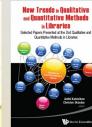
- Proposed title
- One to two paragraph abstract
- Name(s) and contact information for the chairman and the committee (in the case of a workshop)
- *The previous QQML2009, 2010, 2011 and 2012 papers where published in Library Science Journals and in two books
- 1." Qualitative and Quantitative Methods in Libraries: Theory and Applications" World Scientific, 2010.
- 2. "New Trends in Qualitative and Quantitative Methods in Libraries", World Scientific, 2011.

Some of the best papers presented in the QQML Conferences are already published in the

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Dr. Anthi Katsirikou, Conference Co-Chair anthi@asmda.com

Conference website: http://www.isast.org

For Abstract/Paper submissions send email to: secretar@isast.org













Local Co-Chairs

Professor Raimondo Manca Universitá "La Sapienza" Roma, Italy

> Professor Carla Basili **CERIS Rome Italy**