Usage patterns in a Greek academic library catalogue: a follow up study

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The present research is focused on the searches made by the patrons of the Library of the TEI of Thessaloniki in its online catalogue during the spring semester of the academic year 2007/2008. A previous study had revealed that patrons experienced difficulties while searching the opac and did not make the most of the system capabilities. After the Library has re-examined specific aspects of its services, its user education programs and has updated its software, the present research has taken place in order to assess the impact of these changes and to study whether the patrons’ searching behavior has been improved and system limitations persisted over time or not. The data, collected from the transaction logs kept by the system’s software, were processed and analysed statistically by using multivariate techniques. **Keywords:** Academic libraries, multivariate statistics, user studies, OPAC